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10-15-03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

Applicant : S. M. Jordan, et al.
Serial No. : 09/632,341
Filed : 3. Aug 2000
Examiner : Rachel L. Porter
Group : 3626
Entitled : System and Method for Measuring and Managing Performance in an Information Technology Organization
Docket No. : END920000041USA

LETTER TO OFFICIAL DRAFTSPERSON

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Subject to the approval of the Examiner, please enter the Replacement Sheet 5 of 8 (1 sheet, on A4 paper) included herewith in the above-identified Application. The change made to Figure 3C is to replace the reference numeral 222 with 224, as highlighted on the enclosed "Annotated Marked-up Drawing".

Please charge IBM Corporation Deposit Account No. 09-0457 for any fees related to the acceptance of the attached Formal Drawings. A duplicate copy of this letter is enclosed for that purpose.

Respectfully submitted,

By

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Registration No. 24,886
Attorney for Applicants

Date: 30 Sep 2003

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CERTIFICATE OF MAILING UNDER 37 CFR 1.8	
I hereby certify that I am depositing the enclosed or attached correspondence with the United States Postal Service as first class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on	
<u>1 Oct 2003</u>	
Name of person mailing paper	JUDITH A. BECKSTRAND
Signature	<u>Judith A. Beckstrand</u> Date <u>1 Oct 2003</u>

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Entitled : System and Method for Measuring and Managing Performance in an Information Technology Organization
Docket No. : END920000041US1

Commissioner For Patents
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I hereby certify that the following attached correspondence comprising:

Acknowledgment Postcard
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Letter to Chief Draftsperson
Replacement drawing, sheet 5/8 (1 sheet)
Annotated Marked-up drawing, sheet 5/8 (1 sheet)

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